

**LOS ANGELES WORLD AIRPORTS
ADA ADVISORY COMMITTEE MEETING
LOS ANGELES, CA
15 APRIL 2015**

Meeting started at 1:02 p.m.

Roll Call was called:

Sam Overton	present
Danielle Bean	present
Myrna Cabanban	present
Louis Herrera	present
Jeff Lenham	absent
Joe McGlynn	absent
Jody Schinnerer	excused
Heidi Harmon	present
Cassandra H	Richard Panada standing in
Brian Haig	excused
Ruthie Goldkorn	excused
Kerrin Tso	Andrea Berg standing in
Larry Rolon	present

The committee had a quorum.

Chairman Overton Called for approval of the January and February Uber session transcripts and minutes for March. There were no objections, the aforementioned were approved.

Ms. Berg (The committee had expected an update report on what had recently transpired at the CPUC meeting in San Francisco). Ms. Berg reported she had nothing to report.

Chairman Overton Asked for a status report on the lifts at on shuttle buses at Ontario Airport.

Mr. Rolon Stated that the issue pertained to Ricon Lifts at the airport. The buses in question operate from parking lot 5 and car rental facility.

The service provider has three Series "S" Ricon lift equipped buses. Series S Ricon lifts are among those ordered recalled. The buses the provider operates were purchased after the recall period. The checked the serial numbers against those posted on the web and found none of the serial numbers on the list of recalled lifts. The recall applied to lifts manufactured through 18 December 2009.

The service provider stated that the company has quarterly safety meetings which are held at their Redondo Beach facility, and their employees from ONT attend. Safety meetings are mandatory and include information on ADA, lifts, ramps and securement. The most recent meeting was on 21 April 2015.

None of the shuttle buses operated at LAX are affected since they are all articulating buses which kneel to the curb.

Chairman Overton Inquired about the status of the ONT trams.

Mr. Rolon Stated that he had not had time to pursue this matter further, but that it is on his to do list.

Chairman Overton Web design update

Mr. Rolon Realized that he could not access the web since the laptop had not been setup for web access.

Chairman Overton Asked about the meeting with families from LeRoy Haynes Center?

Mr. Rolon Reminded the committee that LeRoy Haynes is the school LAWA and others in the airport community have been working with. He reminded the committee that this is the group LAWA has been working with for over two years and that the meeting was to update families on the airport community's progress since the first meeting. He stated that the meeting was very well attended with about 30 families in attendance. The airport community heard back nothing

but positive comments about the work the airport is doing to assist in air travel and autism.

Other partner group members who attended included: TSA, Airport Police, Virgin America, American Airlines, Southwest, Air New Zealand, Copa Airlines and United.

Chairman Overton Asked when the first Autism Flight Experience was slated to take place?

Mr. Rolon Saturday, 18 April. Check-in is scheduled for 1030-1100, with boarding starting around 1130. There will be an air crew comprising of pilot, co-pilot, and flight attendants. Lunch will be served.

Currently we have approximately 90 people signed up for the first flight. Of that number, 18 are actual family members with autism. The rest are family members.

Chairman Overton Commended Mr. Rolon for his work on the autism program. He said, "You've been working on this for quite a few years. It's been a labor of love for you...So, I think the committee should be very proud of you."

Mr. Rolon Thanked the Chairman. (There was applauding by the committee). Mr. Rolon stated that in fairness, it is a team effort, and together with all our partners, we've been able to accomplish this.

Ms. Bean Ms. Bean shared her observations about the meeting with families from Le Roy Haynes Center. She said the experience had been rewarding, and hoped families found the it very informative. She hoped that the experience with the airport community will encourage them to travel.

Mr. Rolon Reported that the Autism Flight Experience after American's will be Copa Airlines, on 2 May.

Chairman Overton Asked if any outreach is being done to get the word out about the flight experiences?

Mr. Rolon Stated that it is posted on LAWA's website and that autism support groups are alerted via e-mail, as are others who can help get the word out.

Mr. Rolon said that there is interest in a similar program from others in the disability community. Just recently Ms. Bean notified R. Rolon that Rancho Los Amigos contacted her asking about a similar flight experience program for their patients? She referred the inquiry to Mr. Rolon. As a result of talking to the therapist who made the inquiry, it was decided to allow one of her patients participate in the American Airlines flight experience. Mr. Rolon went on to say that the group is looking at the possibility of including all people with disability on future flights, but a date has not been set for such a change.

Chairman Overton Said he did not see why other disabilities should not be included in the program. He feels the idea of including other disabilities is “super”.

Chairman Overton asked about the autism self-identification program.

Mr. Rolon Said the program started on 1 April. On the first day, United had 9 people ask to self-identify. As information about the program grows, we expect to see many more requests for the self-identification stickers.

Mr. Overton Pointed out that there have been a number of recent articles on the self-identification program.

Mr. Rolon Acknowledged the fact and said he was surprised that it had even made it to a Tulsa, Oklahoma newspaper.

Mr. Rolon went on to say that airport community members participating in the self-identification program have been receiving training on the program and basic guidance on how to assist families with autism if it becomes necessary. Airport police officers are also receiving the training and will be better prepared to assist should they be called to a scene.

Chairman Overton Asked for the status of the other self-identification program, which includes the wider population of persons with disabilities?

Mr. Rolon Said he had not had time to pursue it further, but it is on his to do list.

- Mr. Overton Asked about the upcoming TSA Civil Rights Branch Roundtable that is scheduled for 1 May at LAX?
- Ms. Bean Reported that the Disability Branch and Civil Rights Branch of TSA, located in Washington D. C., are visiting LAX to provide image awareness training to our workforce (TSA).
- That involves training our officers on how to better screen people with hidden disabilities. We're gearing up and getting ready for the Special Olympics this summer. So that's going to be a big piece of the training our workforce will receive on the week of the 27th (April).
- While the team is in Los Angeles, they asked to conduct a roundtable. It's a great opportunity. Typically members of the community are invited to attend to hear from decision makers within TSA. Additionally, it affords the opportunity for participants to express their concerns about TSA service and operations.
- So, I wanted to extend an invitation to this group and to any of the community groups that you work with.
- Chairman Overton Said the committee likes that communication and can help pass the word around with contact information so that people can make reservations.
- Chairman Overton encouraged committee members to attend if they can make it. He also encouraged Ms. Bean to share the information with Mr. John Rodriguez, who was in attendance representing the City's Department on Disability.
- Ms. Heidi Harmon Gave LAWA's Projects Report.
- There has been a lot work happening in the central terminal area (CTA) associated with ADA. Accessibility improvement project for example.
- There's a lot of work going on in Group 1,6 , and 8. (Groups represent phases of the project broken down into sections). Group 1 includes parking structure 3; second level roadway, bridge curve ramps; parking structure 4, second level roadway, bridge curb ramp.
- Group 6, includes crosswalk curb ramps along parking structures and sidewalks along the parking structures. It also includes work along the longer crosswalks; those crosswalks between the

terminal and the parking structures where they pass the medians at their ends.

Group 6, started this month and will be finished in September of this year. Group 5, includes arrivals level passenger loading zones and that began this month, and it should be done in June of this year.

THERE WAS NO CITY ATTORNEY REPORT

ADA COORDINATOR REPORT

Mr. Rolon stated that if the committee has any requests for sponsorships or special expenses, they should bring the request to the committee's attention as soon as possible. This will allow for money to be requested if the committee approves the member's request.

Chairman Overton Ruthee had requested that the airport sponsor and attend an access event that's happening in the Ontario area. I didn't have any problem with anybody going, and I just said it's whether there's money to sponsor anything that's up to Larry because the committee itself doesn't have a budget.

Mr. Rolon If we know in advance, we can request funds.

Mr. Overton Remarked that we still need to get to Ontario somehow.

Ms. Cabanban I'm waiting for that.

Mr. Rolon Once again tried to give a presentation on how the ADA website design is progressing. There proved to be too little information to demonstrate the new website.

Mr. Herrera Asked that the URL be sent to him so he can review for accessibility for persons with vision impairments.

Mr. Ray Mr. Ray, technology representative from Department on Disability, asked that he too receive the URL so he can review different aspects of the site. He is particularly looking at assistive technology as well as making sure it's accessible for people with hearing loss, blindness or low vision.

Mr. Herrera Inquired if LAWA is responsible for the Flyaway from Van Nuys?

Mr. Overton LAX contracts with the company providing Flyaway service.

Mr. Herrera There needs to be a better way of dealing with, in terms of having specific markings that tell us or help us, since we can't count on the people there to give us directions. I had a hell of a time getting to the bus and finally, I went around the other way and circumvented the system.

Because I just listened for the bus and went out into the street and walked around and got in there. Someone told him he had to go around and get a ticket. But everybody kept pointing and nobody seemed to have any idea, which is why we just left.

Chairman Overton You need navigation aids through the front door and to the ticket counter and out to the bus.

Larry Rolon How would you do that?

Mr. Herrera There really isn't any set way. If people were a little more informed about assisting people with visual impairment would help. It's a lack of training.

Mr. Overton So, basically, your complaint is the employees or the staff in the building don't know how to approach you if you need assistance?

Mr. Herrera If they do, they keep pointing and at one point, I said you're good at pointing, but can you give directions?

Mr. Overton Asked who was in-charge of training at the facility

Mr. Rolon Said that the vendor is responsible for training the staff. If the staff happens to be from the airport, that would come under the city.

Mr. Herrera I have no problem assisting them to be more effective. But I think sometimes there are some people in the past who have been very helpful, and maybe they were off duty that day or that particular time. Lately, I've been having some interesting happenings.

Mr. Overton We need to look at all sites now. We've got four or five sites?

Mr. Rolon We have five. Van Nuys, Union Station, Hollywood, Westwood, and Santa Monica.

Mr. Herrera Union Station needs all the help it can get. Sometimes there's miscommunication and hand-off between Union Station security and whoever handles the Flyaway. Sometimes I ask for assistance to go to some place, and they say, well, I don't handle that area of Union Station.

Meeting adjourned at 1:57 p.m.